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## PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application No.: 09/603,302

Confirmation No.: 1770

Filed: June 23, 2000

Inventor(s):

Allen B. Childress

Title: DYNAMIC HELP  
SYSTEM FOR AN  
INSURANCE CLAIMS  
PROCESSING SYSTEM

Examiner: Bleck, Carolyn M.

Art Unit: 3626

Atty. Dkt. No: 5053-35700

**CERTIFICATE OF MAILING**  
**UNDER 37 C.F.R. §1.8**

DATE OF DEPOSIT: July 6, 2005

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail on the date indicated above and is addressed to:

Commissioner for Patents  
Alexandria, VA 22313

B. Gail Ballard

**AMENDMENT; RESPONSE TO OFFICE ACTION MAILED APRIL 6, 2005**

## Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313

Madam:

Please amend the above-identified application as follows.

**Amendments to the claims** are reflected in the listing of claims that begins on page 2 of this paper.

**Remarks/Arguments** begin on page 39 of this paper.